LETTER TO OUR STAKEHOLDERS

This past year has been filled with opportunities to work through new and reinvigorated partnerships to address the significant challenges to our clients, their families and communities. Poverty, soaring suicide rates and addiction are three areas that required leadership and have been in the forefront of our work throughout Fiscal Year 2019.

We are proud to be one of the founding agencies participating in Project lift, a public/private partnership formed to improve the economic self-sufficiency of families and move them out of poverty. Suicide prevention and increased access to mental health services for students and the elderly and their caregivers has led to partnerships with Cincinnati State, Mount St. Joseph University, Xavier University, Elmwood Place and Saint Bernard. Our response to the opioid epidemic included the expansion of the Engagement Center, open access to treatment and wider availability of Medication Assisted Treatment, ongoing community education events and widespread distribution of lifesaving Narcan.

The year was filled with programmatic successes that include the following highlights:

• We served over 24,200 clients face to face and another 80,200 in hotline and prevention services with our client’s ages ranging from age 3 to 97.
• The consolidation of our Oakley and Walnut Hills offices allowed us to integrate outpatient behavioral health services, case management, primary care and housing services.
• Our permanent supportive housing continues to expand with a third Freeda Kay house in process and a 63 unit Low Income Housing Tax Credit Project underway near Findlay Market.
• Vocational services were provided to over 2,200 men and women in our community correctional programs helping them prepare for and secure employment.
• We refreshed our mission, vision and values to reflect today’s reality. Empowering children, adults and families to live healthy, safe and productive lives is the mission that guides and inspires us.

Together we are leading through challenging times and focusing on our strengths and opportunities. We are proud to share the FY19 Talbert House Annual Report with you. In addition to performance data, please take a moment to read a few stories of the impact we have made on the individuals we serve. This would certainly not have been possible without your support, engagement and commitment.

Sincerely,

Neil Tilow
President/CEO

David Hoguet
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JuJuan heard about the Comprehensive Case Management Employment Program (CCMEP) from his mom when he was 15. He didn't want to work over the summer— he wanted to hang out with his friends and have fun. He was shy and anxious that first day of orientation.

But he went to the group sessions and when he started to learn new work skills, his interest grew. As the weeks passed he learned how to dress in a work environment, deal with conflict in the workplace and open up to others. The participants discussed developing their own brand. For JuJuan, meeting new people was fun.

And so he started to work. Over the years, he was placed in summer positions at Urban Minority Alcoholism and Drug Abuse Outreach Program (UMADAOP), Corban Learning Center and Shroder High School. He met co-workers and supervisors who gave him new experiences and relationships.

Respect others. Never give up. Be optimistic. Have goals. These lessons he learned at CCMEP he began to apply in school. "I made connections for my future that included my CCMEP coach, job site supervisors, co-workers and friends." He joined the Outdoor Adventure Club and became active in Student Council, Men of M.O.R.E and the Shroder Academic Team. He became a mentor at John P. Parker Elementary School. He went on college tours and began exploring career options.

With his parents cheering him on, JuJuan’s hard work paid off. Featured in WCPO’s Best of Class, he graduated with honors and was Salutatorian of the Shroder Class of 2019. He accepted a full ride scholarship to The Ohio State University where he plans to major in Business.

His advice to others? “Be true to yourself. Don’t follow. Be a Leader.”

DON'T FOLLOW – BE A LEADER

CCMEP (Comprehensive Case Management Employment Program) connects low-income 14-24 year-olds to education, training and employment opportunities. Talbert House, Easterseals, Community Action Agency and Urban League of Greater Southwestern Ohio work together under the leadership of Hamilton County Department of Job and Family Services and the Southwest Ohio Workforce Investment Board to provide career pathways out of poverty.
AWAITING CONTINUED HAPPINESS

At the age of 28, Shawn has a lot of good things going on in his life, but it didn’t come easy. Around the age of 10, he started drinking and smoking marijuana. Pills followed and by the age of 19, heroin was all he could get. He stayed mostly in his room. A select baseball player in high school, he was kicked off the team. “It wasn’t my priority.” Over the course of those years he became more and more isolated.

In January 2015, he overdosed on heroin laced with fentanyl and wrecked his car on the highway. The day Hamilton County Common Pleas Judge, Kim Wilson Burke, sentenced him to ADAPT – the Hamilton County Drug Court program – his mom told him it was likely a blessing in disguise. And she was right. “The Judge made the decision for me that was exactly what I needed.” After leaving the residential program in April 2015, he relapsed in May. “I found out I couldn’t stay sober by myself.”

The Judge placed him back at ADAPT and with a new opportunity he focused on removing isolation and building a support team. Over the years, he repaired his relationships with his family. He found a job and has been working there for the past 4 years. He attended meetings, connected with his sponsor and sponsored others. He became a youth baseball coach for kids in the West End.

Sober since May 21, 2015, Shawn is grateful for the support of his family, employer and treatment team – all who were there to celebrate his graduation from the Drug Court. He grew up wanting to help people, but it wasn’t until his graduation from ADAPT that he began to see it as a possibility. Today he has strong relationships with his parents, siblings and niece. He moved in to a new apartment, has a supportive girlfriend and just accepted a new position in the treatment field. “I feel really good today. Better than I ever thought I could feel. I had been awaiting the day I would die. Now I am awaiting growth and continued happiness.”

ADAPT (Alcohol & Drug Addiction(148,795),(836,963)

ADAPT (Alcohol & Drug Addiction Partnership Treatment) serves adults with felony alcohol or drug related offenses. Together the Hamilton County Mental Health & Recovery Services Board, Hamilton County Drug Court, Central Community Health Board, First Step Home, Prospect House and Talbert House are leading the change from addiction to recovery.
After decades of addiction to crack cocaine, Stacy decided she wanted to be sober when she turned 50. The mother of four and grandmother of four, she had been in and out of treatment and hit what she calls “1001 bottoms”. She found Talbert House through a referral from the Off the Streets program.

Homeless, but in recovery, she was skeptical of a program that would pay her rent until she could pay it on her own. She was determined to show her mother she could do it and put all her energy into her recovery. Stable housing was the foundation that had been missing over the years.

When she met her housing case manager at Talbert House, she was in recovery, armed with a GED and thankful she had no felony convictions. The idea of a permanent home was the motivation she needed. “I kept my part of the bargain. I stayed clean and I worked.” The longer she stayed sober the more confident she became. With the help of her housing case manager, she moved in to her new apartment in College Hill in September 2017. She worked, but the jobs did not provide long term stability. Her determination paid off and she was hired in November 2018 as a Patient Care Technician at Center for Addictions Treatment, a partner agency.

Sober since November 5, 2016, she was able to pay her full rent in July 2019. After 35 years battling addiction and homelessness, she never thought she would be where she is today. Stacy was honored recently as Patient Care Technician of the month and with the help of her mom, purchased her first car. She is actively involved in Narcotics Anonymous and working her steps with the help of a sponsor. She talks to her mom almost daily and has regular contact with her children and grandchildren. She feels blessed to have this second chance that so many of her friends did not get. “My kids respect me now. They actually ask for my advice and that feels good. I have come so far.”

Permanent supportive housing provides safe and affordable housing for formerly homeless individuals and families. In addition to the traditional landlord/tenant lease, the program is enriched by the supportive services designed to maintain a sober living environment and financial stability. Partners include Strategies to End Homelessness, funders, donors, volunteers and many dedicated community organizations.
TOGETHER, IN 2019, WE ACCOMPLISHED

- 1 Life at a Time
- 24,200 Direct Services
- 8,020 Hotline and Prevention Services
- 1,000+ Generous Donors
- $62 Million Agency Funding
- 860 Dedicated Staff
- 20 Community Partners
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Dean and Louise Gaudin
Diane K. Goodman
Madeleine Gordon
Barb and Stuart Goret
Linda and Gary Greenberg
Ellen Greenberger
Louis and Beth Guttmann
Arthur and Judith Haber
William and Dorothy Hagman
Dr. Harvey J. and Marlene Harris
Louise A. Head
John L. Heilbrun
Fred and Patti Heldman
Charitable Fund of
The Greater Cincinnati
Foundation
John S. Heldman
Faith Heneghan
Ralph and Sylvia Heyman
Mr. and Mrs. Dan Hoffheimer
David and Karen Hoguet
Deborah R. Holt
John Horneolle
Patricia Houston
John and Donna Johnson
Carol T. and Kenneth R. Kabel
Juliet Kantor
Marcia Kaplan
Armene and Bill Katz
Gloria H. Kelley
Margo Kirstein
Jerry and Nancy Klein
Lois Klein
Donald P. and
Marianne Klekamp
Debra Kostantos
Mark and Pamela Kuby
Tod Leonard
Laura and Jeff Leonard
Julie Lerner
Judy and Mayer Levitt
Helen Liebman
William S. Magnus
Susan Marcus
Peter and Rita Mariani
Bill Markovits and
Nancy Greiw
Lynne McAlevey
William McDonough and
Barbara Zack
Michael Meredith
Carol Moffat
Joan Mosher
Leslie Newman
Megan Parker
Laurie and Frederic Phillips
Janet Pockros
Maury and Sandy Raizes
Rebecca J. Repp
J. David and Dianne Rosenbag
Bert Rosenberg
Robert and Emmy Rosenberg
Robert Louis and
Josephine Rosenblum
Mr. and Mrs. Edward Rosenthal
Richard and Jill Rosenthal
Strauss Rosenthal
Susan Rosenthal
Judy and Dick Roth
Nancy Rubenstein
Suzanne Rubin
Nancy Ryan and Barry Phillips
Dr. Edward and Karen Saeks
John D. Samuels
Lee and Martha Schimberg
Neil and Joan Schmeichel
Natalie and Jack Schwab
Marvin and Betsy Schwartz
David and Abby Schwartz
Melissa K. Schwartz
Stephen Schwartz
Beth Sedel
Margaret Shipp
John and Ronnie Shore
Ted Silberstein and Jackie Mack
Marjorie and James Silver
Christine Sinclair
David Singer
Louis H. and Mary Lee Sirkin
Virginia and Frank Siskovic
Edie Smitsom
Craig and Kathy Spier
Harold Spitz
Jo Ellen Spitz
Christine M. St. Jean
Robin L. Stein
Larry Stone
Anne and Joseph Taranto
Edward and Louise Tashjian
W. E. Blair Tillett
Neil and Sally Tilow
Robert I. and Loris S. Unger
Ray and Ellen Van Der Horst
Jeffrey P. Watkins
Sherry Weil
Trecia Wells
Edward Werthermeyer
Maurice and Jan White
Roy White
Barbara R. Wolf
Myron and Joanne Wolf
Reesa Yarkin
Maryyn Youkalis
Greater Cincinnati Foundation
Magnum Venus Products
United Way of Greater Cincinnati
In Memory of Miranda Rose
Cracraft
Kelli Cook
Don Dunton
Sarah Mills
Neil and Sally Tilow
Karla A. Wilson
Taffy Xu
Western Brown Local Schools
In Memory of Tom Fenske
Rogers and Mary Jo Bernhard
Stephanie Cheek
Michelle Sisk
In Memory of Rachel Ferenc
Bud Bruns
In Memory of Joel Herzog
Stewart and Ellen Unsker
In Memory of Red McNeil
Michael and Fran Harmon
John and Nancy Silverman
In Memory of Joan Nau
Raye Allen
Eileen and Mark Beckman
Bernie and Mary Kay Calonge
Brittany Carr
Melba and Donald Cummings
Crystal Decker
Paul DeMarco and Karen Smith
Holly Dorna and Judy Rhodes
Lisa Etchison
Jodi Gillman
Suzanne Gillman
Janeen Goldsmith
Debbie Herbers
Kelly Hibner-Kelbi
Gwen Koenig
Stephanie Kunkel
Jim Lang
Michelle McMullen
David Niedenthal
Lisa Niedenthal
Victoria Niedenthal
Hyde Park Place Neighbors
Maryellen and Carlos Pinzon
Monica Remmy
Margaret and James Ring
Julie and John Seale
Tammy Sharp
John and Nancy Silverman
Kimberly and Steven Sperber
Karen Terlinden
Jenna Toon
Patrick and Marilyn Tribble
Jane Wintz
In Memory of Terrance Quillen
Sharon Smith
Barbara Sample
In Memory of Sonya Jane
Mitchell Robinson
Marilyn Kaplan

IN HONORIUM
In Honor of Jay and Sumeet Bedi
John Hudek
In Honor of Richard Bodner
Doc Huffman
In Honor of Reeta Brendanour
David and Kari Ellis Family
Fund of the Greater
Cincinnati Foundation
In Honor of Jim Chaffee
John and Nancy Silverman
In Honor of Timothy Hollingsworth
Kara Huesman
In Honor of Alan Piker
David and Kari Ellis Family
Fund of the Greater
Cincinnati Foundation
In Honor of Betty Prince
Betsy L. Prince
In Honor of Betsy Shapiro
Robert Shapiro
In Honor of Ted Silberstein
Michael and Fran Harmon
John and Nancy Silverman
In Honor of John Silverman
Midland Atlantic Properties
In Honor of Anonymous
Mark Barngrover

KEY
1 – denotes Gift in Kind
2 – denotes 21st Century Society Member
3 – denotes Deceased
Every attempt is made to ensure accuracy of this donor list.
Please accept our apology for any errors or omissions.
Please notify us of changes at 513-751-7747.
AWARDS RECEIVED

- National Alliance on Mental Illness (NAMI) Exemplary Case Manager – Scott Elsbrock
- Hebrew Union College-Jewish Institute of Religion Ted Silberstein honored
- Greater Cincinnati Homeless Coalition 2018 Jimmy Render Award – Lisa Kuntz
- American Nurturing Center Lisa Knutson honored
- American Society for Public Administration (ASPA) Program Excellence – Engagement Center
- Hamilton County Mental Health and Recovery Services Board Volunteering is Phenomenal Award – Cathy Crain
- Franklin Area Chamber of Commerce 2019 Perry Maxwell Award – Franklin HOPE Team

AWARDS GIVEN

- 2018 Ernest Talbert Award: Ed Latessa
- 2018 Agnes Seasongood Award: District Chief Cedric Robinson
- 2018 Community Service Award: Gwen McFarlin
- 2018 Richard Shenk Visionary Award: L & L Nippert Charitable Foundation
- 2018 Employee of the Year: Ray Rush
- 2018 Outstanding Employees: Mollie Flynn, Leslie Hoctor, Sydney Priest, Shericeia Scott and Jenna Toon
- 2019 Pam McClain Scholars: Erin Curry-Ziegler, Kevonyah Edwards and Jessica Tubbs
- 2019 Fathers of the Year: Bob Kohlhepp and Richard Rose

YEAR IN REVIEW FY 2019
EVENTS

• Bowling for the Brave
• Bang Bang in Paradise
• Opioid Awareness Week
• Annual Luncheon
• Jim Chalfie, Ted Silberstein celebrate 50 years of board tenure
• Ambassador Holiday Benefit
• Hamilton County Children’s Services levy passes
• Make Camp Possible
• Fatherhood Luncheon
• Fatherhood Community Celebration

NEW PROGRAMS/SERVICES

• Peer Recovery Coaching
• Project lift
## REVENUE SOURCES

**FY 2019 (JULY 2018 – JUNE 2019)**

### (UNAUDITED)

<table>
<thead>
<tr>
<th>PROGRAM</th>
<th>AMOUNT</th>
<th>% OF TOTAL</th>
</tr>
</thead>
<tbody>
<tr>
<td>Medicaid</td>
<td>$11,617,700</td>
<td>19.97%</td>
</tr>
<tr>
<td>Hamilton County Mental Health and Recovery Services Board</td>
<td>10,349,600</td>
<td>17.79%</td>
</tr>
<tr>
<td>Ohio Dept. of Rehabilitation &amp; Correction</td>
<td>9,145,900</td>
<td>15.72%</td>
</tr>
<tr>
<td>Hamilton County Department of Job and Family Services</td>
<td>7,437,000</td>
<td>12.79%</td>
</tr>
<tr>
<td>Hamilton County Commissioners &amp; Courts</td>
<td>4,949,100</td>
<td>8.51%</td>
</tr>
<tr>
<td>Facility Governing Board of Butler, Clermont &amp; Warren Counties</td>
<td>3,875,300</td>
<td>6.66%</td>
</tr>
<tr>
<td>Federal Bureau of Prisons</td>
<td>1,884,700</td>
<td>3.24%</td>
</tr>
<tr>
<td>Client Fees</td>
<td>1,571,700</td>
<td>2.70%</td>
</tr>
<tr>
<td>Strategies to End Homelessness</td>
<td>1,520,000</td>
<td>2.61%</td>
</tr>
<tr>
<td>U.S. Department of Veteran Affairs</td>
<td>1,394,000</td>
<td>2.40%</td>
</tr>
<tr>
<td>Corporation for Supportive Housing</td>
<td>1,001,000</td>
<td>1.72%</td>
</tr>
<tr>
<td>Mental Health Recovery Services of Warren &amp; Clinton Counties</td>
<td>522,500</td>
<td>0.90%</td>
</tr>
<tr>
<td>Other Public Contracts</td>
<td>519,000</td>
<td>0.89%</td>
</tr>
<tr>
<td>Brown Co. Alcohol, Drug and Mental Health Services Board</td>
<td>413,800</td>
<td>0.71%</td>
</tr>
<tr>
<td>Medicare</td>
<td>378,000</td>
<td>0.65%</td>
</tr>
<tr>
<td>SW Ohio Region Workforce Investment Board</td>
<td>361,600</td>
<td>0.62%</td>
</tr>
<tr>
<td>United Way of Greater Cincinnati</td>
<td>325,700</td>
<td>0.56%</td>
</tr>
<tr>
<td>Ohio Department of Mental Health and Addiction Services</td>
<td>177,700</td>
<td>0.31%</td>
</tr>
<tr>
<td>Ohio Office of Attorney General</td>
<td>158,000</td>
<td>0.27%</td>
</tr>
<tr>
<td>Health Source of Ohio</td>
<td>124,100</td>
<td>0.21%</td>
</tr>
<tr>
<td>Ohio Commission on Fatherhood</td>
<td>118,200</td>
<td>0.20%</td>
</tr>
<tr>
<td>Butler County Mental Health &amp; Addiction Services Board</td>
<td>116,800</td>
<td>0.20%</td>
</tr>
<tr>
<td>City of Cincinnati</td>
<td>87,800</td>
<td>0.15%</td>
</tr>
<tr>
<td>Butler County Educational Service Center</td>
<td>72,300</td>
<td>0.12%</td>
</tr>
<tr>
<td>Cincinnati Public Schools / Ohio Dept of Education</td>
<td>49,600</td>
<td>0.09%</td>
</tr>
</tbody>
</table>

**TOTAL PROGRAM REVENUE**                      | $58,171,100| 100.00%    |

### NON PROGRAM REVENUE

<table>
<thead>
<tr>
<th>Source</th>
<th>Amount</th>
</tr>
</thead>
<tbody>
<tr>
<td>Non-Public Funded Sources</td>
<td>$1,074,400</td>
</tr>
<tr>
<td>Contributions</td>
<td>1,183,200</td>
</tr>
<tr>
<td><strong>TOTAL</strong></td>
<td>60,428,700</td>
</tr>
<tr>
<td>Intercompany Revenue</td>
<td>2,457,300</td>
</tr>
<tr>
<td><strong>TOTAL REVENUE</strong></td>
<td>$62,886,000</td>
</tr>
</tbody>
</table>

**UNRESTRICTED NET ASSETS**                     | $16,556,800|
EXPENSE SUMMARY FY 2019 (JULY 2018 – JUNE 2019)

<table>
<thead>
<tr>
<th>Category</th>
<th>Expenses</th>
<th>Percentage</th>
</tr>
</thead>
<tbody>
<tr>
<td>Programs</td>
<td>$56,270,800</td>
<td>90.16%</td>
</tr>
<tr>
<td>Administrative</td>
<td>5,725,600</td>
<td>9.17%</td>
</tr>
<tr>
<td>Fundraising</td>
<td>417,100</td>
<td>0.67%</td>
</tr>
<tr>
<td><strong>TOTAL EXPENSES</strong></td>
<td><strong>$62,413,500</strong></td>
<td><strong>100.00%</strong></td>
</tr>
</tbody>
</table>

**EXPENSE SUMMARY**

- **Food Service, Fundraising, Research & Non-operating** $3,660,500 (5.86%)
- **Housing** $6,389,500 (10.24%)
- **Community Services** $3,581,800 (5.74%)
- **Workforce Development** $6,855,200 (10.99%)
- **Court treatment** $7,008,700 (11.23%)
- **Addictions Services** $3,640,500 (5.83%)
- **Mental Health Regional** $3,369,700 (5.40%)
- **Mental Health Hamilton County** $8,200,600 (13.14%)
- **Community Corrections Regional** $7,076,300 (11.34%)
- **Community Corrections Cincinnati** $6,324,300 (10.13%)
- **Youth Mental Health Services** $6,306,400 (10.10%)
- **Housing** $6,389,500 (10.13%)
- **Food Service, Fundraising, Research & Non-operating** $3,660,500 (5.86%)
Talbert House is a community-wide nonprofit that operates within five service lines:

- ADDICTIONS  ●  COMMUNITY CARE
- COMMUNITY CORRECTIONS  ●  HOUSING  ●  MENTAL HEALTH

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OUR MISSION
Empowering children, adults and families to live healthy, safe and productive lives.