

ANNUAL REPORT 2017

HOPE . . .

TRUST . . .

HEAL . . .

THRIVE!

TRUST - HEAL - THRIVE - HOPE - TRUST - HEAL - THRIVE - HOPE - TRUST - HEAL - THRIVE - HOPE - TRUST



Building a Stronger Community...
One Life at a Time.

LETTER TO OUR STAKEHOLDER



Dear Friend,

We are pleased to present to you the 2017 Talbert House Annual Report. This has been another year filled with challenges and opportunity. We have faced an unprecedented opioid epidemic, uncertainty in our clients' ability to access quality healthcare, a rise in youth suicide, and high poverty rates in our community. Our staff, Board, donors, and volunteers have risen to the occasion and challenged us to do more.

Highlights of FY 2017 include:

- Continuing to integrate primary and behavioral health care by consolidating several programs, including Deaconess Health Check, into a new location in Walnut Hills.
- Bridging research and practice through our Center for Health and Human Services Research enabling us to refine our work and inform policy on a broader level.
- The graduation of the first McClain Scholar, Amy Bleser, who obtained her master's degree in Counseling at Xavier University through the Pam McClain Scholarship Fund.
- Opening Chapel Street Apartments and Freeda Kay House II to provide permanent supportive housing for men, women and families.
- Earning 3-Year CARF International accreditation, demonstrating our commitment to quality care through the rigorous, independent peer review process.
- Establishing a Quick Response Team to connect overdose victims in Cincinnati to treatment and furnishing lifesaving Narcan kits through community education sessions.
- Connecting 198 youth to education and career opportunities through our Comprehensive Case Management Employment Program, giving them a pathway out of poverty.
- Hosting the 9th annual Fatherhood Celebration Luncheon honoring fathers with over 600 guests and raising \$300,000 to support our Fatherhood Project.
- Partnering with Cincinnati State University and Xavier University to provide mental health and suicide hotline services targeted to students and staff, adding to the 281-CARE hotline portfolio which assisted over 15,000 individuals this year.
- Providing outcomes 19% above the national average as our clients report their quality of life has "improved or maintained" after receiving behavioral health or court and corrections services from Talbert House.

We served over 21,700 clients face to face and another 53,000 in hotline and prevention services. But there is so much more work to be done. Thank you for your continued support to build a stronger community...one life at a time.

Sincerely,

Neil Tilow
President/CEO

Cathy Crain
Chair, Board of Trustees

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Front Two Rows: Moira Gettens, Shawn Butler, Stephanie Gaither, Frank Chaiken, Gwendolyn Wilder, Michael Harmon, Cherryl Christensen, Robert Meacham, Lisa Knutson, and Gregory Hoernschemeyer

Pictured Above in Back Row: Fred Joffe, Neil Tilow, Alan Piker, Bryan Dunn, Richard Weiland, Mark Vander Laan, Thomas Beridon, and Navdeep Kang

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Front Row: Sourushe Zandvakili, Ann Marie Tracey, Stephanie Gaither, Cathy Crain, Glenda Cousins, and James Leonard

Pictured Above in Back Row: Fred Joffe, Paul Brunner, Neil Tilow, Mark Addy, and David Hoguet

Not Pictured: Richard Bodner, John Silverman, James Chalfie, Andrew Ciafardini, Robin Everhart, Carol Goodman, Barbara Gould, Thomas Kilcoyne, Robert Moskowitz, Haluk Nural, Pamela Popp, Julie Shifman, E.B Silberstein, and Alex Triantafilou

HOPE LEADS TO HEALING

Tim is a single dad, working part time and in recovery from a 10 year addiction to opiates.

Tim started drinking around the age of 16. His addiction progressed and after an injury, he was introduced to painkillers. He started using heroin 10 years ago. He explains how everything at that point came second, "I denied the use. I was dishonest. I downplayed it all."

A variety of convictions led him to Talbert House. At Spring Grove Center, a halfway house for men, he found a three-year period of recovery. But he got complacent and thought he was good. "I wanted to do things Tim's way."

He overdosed twice in 2016. Talbert House staff saved him in the parking lot by using Narcan. He was "in a deep, dark hole that took away any hope".

After another stay at Spring Grove Center he decided to take advantage of all resources available to him. The tools he used to maintain his recovery included traditional therapy and Vivitrol (a medication assisted treatment) which gave his mind a chance to heal.

Unlike before, he is abstinent today. He stays in touch with Spring Grove Center staff, has strong family support, attends NA, consults with his sponsor, and believes in a higher power.

Tim wants others to know that opiate addiction is something you can overcome. He is giving back by offering hope to others who are struggling with their addiction.

THERE IS HEALING.

**"I HAVE CLOSED THE DOOR
ON THE PAST, BUT I STILL
KEEP IT CRACKED OPEN,
JUST TO REMEMBER."**

**TIM -
AGE 40**



SONYA - TIM'S SISTER

Tim's sister, Sonya, and his mother have always stuck by him. It wasn't always easy. As a teenager, Sonya knew he was drinking. She saw him getting in trouble. It wasn't until Tim admitted he was taking OxyContin that she started to come to terms with his addiction. Over the years she has dealt with the anger, frustration and hurt of a family member struggling to understand.

But she knew his potential. "I know he can do this," says Sonya. She describes a caring, funny man who can relate to anyone. A man who can now work through things, who knows his self-worth. ●

HOPE - TRUST - HEAL - THRIVE - HOPE - TRUST - A SHOULDER TO LEAN ON - HEAL - THRIVE - HOPE - TR

BUILDING TRUST TAKES TIME

When Nneka was introduced to Talbert House, she was a young mother-to-be receiving cash assistance. A referral from the Hamilton County Department of Job and Family Services was Nneka's first step out of poverty.

Nneka's journey began to take shape when she was teamed with Ashley Tallent, a case manager who would help her find employment. Ashley began by identifying Nneka's untapped potential. Nneka placed her trust in Ashley's understanding and interest.

Nneka sums it up simply, "Ashley listened."

Ashley discovered the shy, introverted new mom liked photography. Coincidentally, Ashley had met a photographer willing to place an employee at his photography studio. Ashley knew she had a match.

Nneka's pursuit of a career began at Easley Blessed, a thriving photography business. Steven Easley gave her more than a chance and a pay check. Nneka has developed a wide range of transferrable skills including photography, video and editing. She has gained confidence.

Listening to her explain the complexities of wedding photography proves she is a quick study.

The future is now very bright for Nneka. She plans to go back to school while working part time with Easley Blessed.

She and her son are thriving.



"THEY [STEVEN AND ASHLEY] HAVE SHOWN ME IT IS HARDER TO KEEP THINGS TO MYSELF AND STRUGGLE ON MY OWN [THAN TO ASK FOR HELP]. THANK YOU FOR GIVING ME A CHANCE."

**NNEKA -
AGE 24**

JUST - ASSISTANCE TO BE YOUR BEST - HEAL - THRIVE - HOPE - TRUST - HEAL - THRIVE - HOPE - TRUST -

Nneka's story highlights the partnership between government, non profit and business providing opportunity and tools for success. The Summer Youth Employment and Comprehensive Case Management Employment Programs expose youth to in-demand careers and professional development.

Youth 14 to 24 participate in job readiness, career exploration, and job placement giving them the chance to develop a work history. Nneka's diploma and employment experience combined with Ashley's help was the hallmark of her success. ●



ASHLEY - NNEKA'S CASEWORKER

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- Medical Mutual
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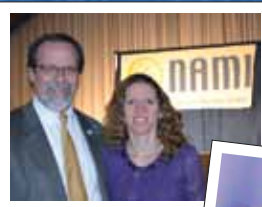
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- 2016 Richard Shenk Visionary Award:
[Dr. Redmond and Leslie McNeill](#)
- 2016 Outstanding Employees of the Year: [Tevis Clark](#),
[Pat Day](#), [Casey Jennison](#), [Gregory Lawrence](#), and [Tori Turner](#)
- 2017 Pam McClain Talbert House Scholarships: [Jennifer Rutland](#)
and [Michael Truitt](#)
- 2017 Fathers of the Year: [Mike Price and Ivor Hampton](#)

EVENTS

- Bowling for the Brave

NEW PROGRAMS/SITES

- Freeda Kay House II
- Comprehensive Case Management
and Employment Program
- Quick Response Team
- Walnut Hills Office
- Chapel Street Apartments



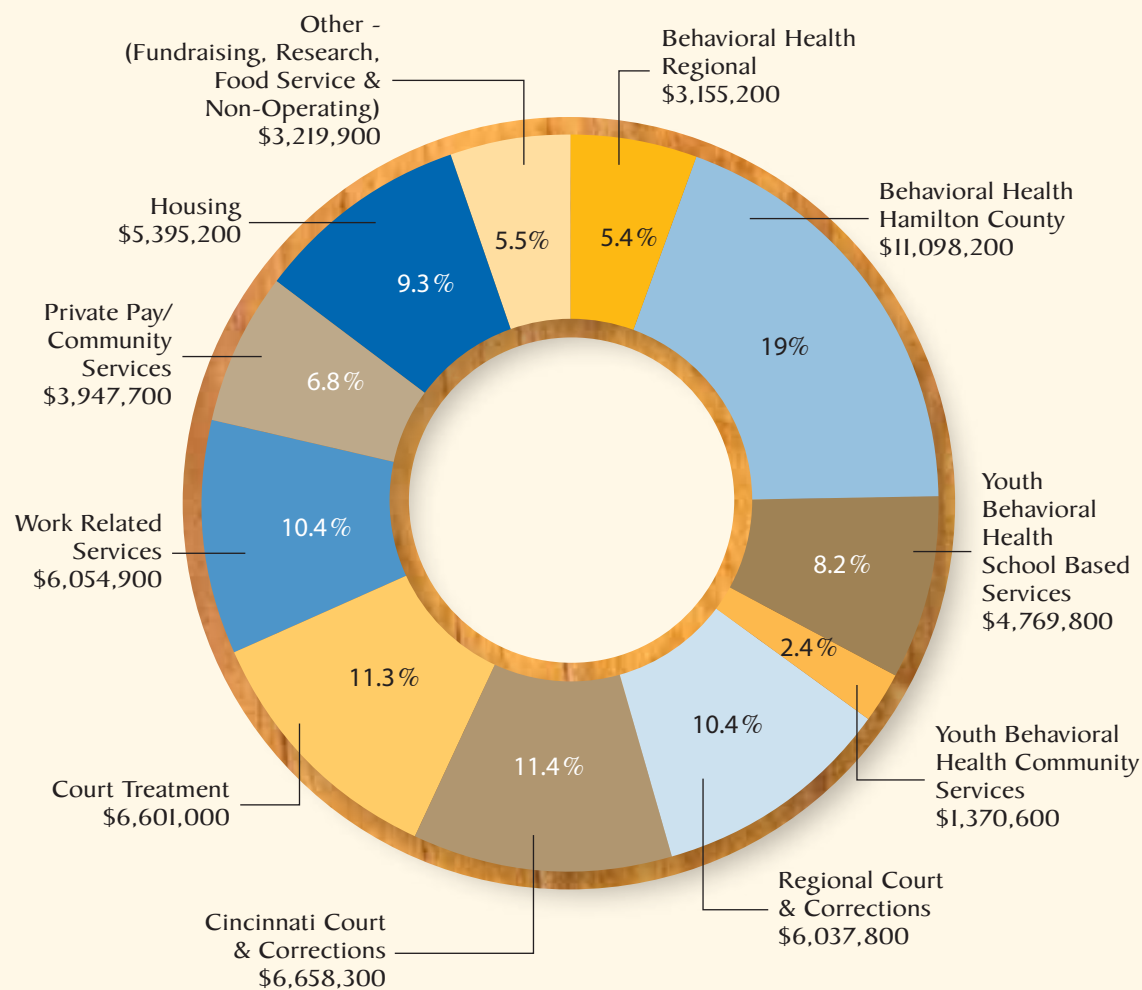
REVENUE SOURCES FISCAL YEAR 2017 (JULY 2016 - JUNE 2017)

(UNAUDITED)

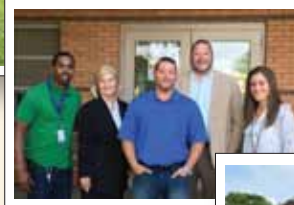
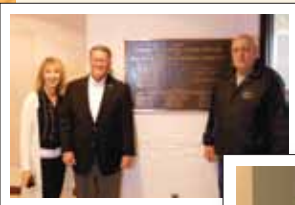
PROGRAM	AMOUNT	% of Total
Medicaid	10,076,200	18.76%
Ohio Department of Rehabilitation and Correction	9,519,200	17.72%
Hamilton County Mental Health and Recovery Services Board	8,222,900	15.31%
Hamilton County Department of Job and Family Services	6,163,700	11.48%
Hamilton County Commissioners and Courts	5,288,000	9.85%
Facility Governing Board of Butler, Clermont and Warren Counties	3,121,200	5.81%
Client Fees	1,942,100	3.62%
Strategies to End Homelessness	1,826,300	3.40%
Federal Bureau of Prisons	1,795,800	3.34%
U.S. Department of Veteran Affairs	1,405,000	2.62%
Southwest Ohio Region Workforce Investment Board	626,500	1.17%
Other Public Contracts	597,500	1.11%
Medicare	424,300	0.79%
Corporation for Supportive Housing	397,400	0.74%
United Way of Greater Cincinnati	354,400	0.66%
Mental Health Recovery Services of Warren and Clinton Counties	352,100	0.66%
Ohio Commission on Fatherhood	296,500	0.55%
Brown County Board of Mental Health and Addiction Services	274,900	0.51%
HealthSource of Ohio	227,500	0.42%
Cincinnati Public Schools / Ohio Department of Education	176,400	0.33%
Ohio Department of Mental Health and Addiction Services	173,600	0.32%
Ohio Office of Attorney General	124,200	0.23%
Hamilton County Juvenile Court	92,800	0.17%
Butler County Educational Service Center	72,400	0.14%
City of Cincinnati	70,300	0.13%
Butler County Mental Health and Addiction Recovery Services Board	53,400	0.10%
Butler County Children Services Bureau	23,200	0.04%
Interact for Health	10,100	0.02%
TOTAL PROGRAM REVENUE	\$53,707,900	100.00%

NON PROGRAM REVENUE		
Non-Public Funded Sources	709,900	
Contributions	952,400	
TOTAL	55,370,200	
Intercompany Revenue	2,988,810	
TOTAL	\$58,359,010	
UNRESTRICTED NET ASSETS	\$14,083,900	

EXPENSE SUMMARY FISCAL YEAR 2017 (JULY 2016 - JUNE 2017)



Programs	\$52,880,900	90.69%
Administrative	\$5,028,300	8.62%
Fundraising	\$399,400	0.68%
TOTAL EXPENSES	\$58,308,600	100.00%



Talbert House is a community-wide nonprofit that operates within five service lines:

- Adult Behavioral Health
- Community Care
- Court and Corrections
- Housing
- Youth Behavioral Health

Children, adults and families benefit from these proven services.

Our Mission:

To improve social behavior and enhance personal recovery and growth.



HOPE - TRUST - HEAL - THRIVE - HOPE - T

HOPE - T PE

Executive Office:
2600 Victory Parkway
Cincinnati, OH 45206-1711

(513) 751-7747 Phone
(513) 751-8107 Fax
www.talberthouse.org


Talbert House
Building a Stronger Community...
One Life at a Time.

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