Letter to our stakeholder

Dear Friend,

We are pleased to present to you the 2017 Talbert House Annual Report. This has been another year filled with challenges and opportunity. We have faced an unprecedented opioid epidemic, uncertainty in our clients’ ability to access quality healthcare, a rise in youth suicide, and high poverty rates in our community. Our staff, Board, donors, and volunteers have risen to the occasion and challenged us to do more.

Highlights of FY 2017 include:

- Continuing to integrate primary and behavioral health care by consolidating several programs, including Deaconess Health Check, into a new location in Walnut Hills.
- Bridging research and practice through our Center for Health and Human Services Research enabling us to refine our work and inform policy on a broader level.
- The graduation of the first McClain Scholar, Amy Bleser, who obtained her master’s degree in Counseling at Xavier University through the Pam McClain Scholarship Fund.
- Opening Chapel Street Apartments and Freeda Kay House II to provide permanent supportive housing for men, women and families.
- Earning 3-Year CARF International accreditation, demonstrating our commitment to quality care through the rigorous, independent peer review process.
- Establishing a Quick Response Team to connect overdose victims in Cincinnati to treatment and furnishing lifesaving Narcan kits through community education sessions.
- Connecting 198 youth to education and career opportunities through our Comprehensive Case Management Employment Program, giving them a pathway out of poverty.
- Hosting the 9th annual Fatherhood Celebration Luncheon honoring fathers with over 600 guests and raising $300,000 to support our Fatherhood Project.
- Partnering with Cincinnati State University and Xavier University to provide mental health and suicide hotline services targeted to students and staff, adding to the 281-CARE hotline portfolio which assisted over 15,000 individuals this year.
- Providing outcomes 19% above the national average as our clients report their quality of life has “improved or maintained” after receiving behavioral health or court and corrections services from Talbert House.

We served over 21,700 clients face to face and another 53,000 in hotline and prevention services. But there is so much more work to be done. Thank you for your continued support to build a stronger community… one life at a time.

Sincerely,

Neil Tilow  
President/CEO

Cathy Crain  
Chair, Board of Trustees
2017 LEADERSHIP TEAM

2017 BOARD OF DIRECTORS

Front Two Rows: Moira Gettens, Shawn Butler, Stephanie Gaither, Frank Chaiken, Gwendolyn Wilder, Michael Harmon, Cherryl Christensen, Robert Meacham, Lisa Knutson, and Gregory Hoernschemeyer


2017 EXECUTIVE COMMITTEE

Front Row: Sourushe Zandvakili, Ann Marie Tracey, Stephanie Gaither, Cathy Crain, Glenda Cousins, and James Leonard

Pictured Above in Back Row: Fred Joffe, Paul Brunner, Neil Tilow, Mark Addy, and David Hoguet

Not Pictured: Richard Bodner, John Silverman, James Chalfie, Andrew Ciafardini, Robin Everhart, Carol Goodman, Barbara Gould, Thomas Kilcoyne, Robert Moskowitz, Haluk Nural, Pamela Popp, Julie Shifman, E.B Silberstein, and Alex Triantafilou
Tim’s sister, Sonya, and his mother have always stuck by him. It wasn’t always easy. As a teenager, Sonya knew he was drinking. She saw him getting in trouble. It wasn’t until Tim admitted he was taking OxyContin that she started to come to terms with his addiction. Over the years she has dealt with the anger, frustration and hurt of a family member struggling to understand.

But she knew his potential. “I know he can do this,” says Sonya. She describes a caring, funny man who can relate to anyone. A man who can now work through things, who knows his self-worth.
When Nneka was introduced to Talbert House, she was a young mother-to-be receiving cash assistance. A referral from the Hamilton County Department of Job and Family Services was Nneka’s first step out of poverty.

Nneka’s journey began to take shape when she was teamed with Ashley Tallent, a case manager who would help her find employment. Ashley began by identifying Nneka’s untapped potential. Nneka placed her trust in Ashley’s understanding and interest.

Nneka sums it up simply, “Ashley listened.”

Ashley discovered the shy, introverted new mom liked photography. Coincidentally, Ashley had met a photographer willing to place an employee at his photography studio. Ashley knew she had a match.

Nneka’s pursuit of a career began at Easley Blessed, a thriving photography business. Steven Easley gave her more than a chance and a pay check. Nneka has developed a wide range of transferrable skills including photography, video and editing. She has gained confidence.

Listening to her explain the complexities of wedding photography proves she is a quick study.

The future is now very bright for Nneka. She plans to go back to school while working part time with Easley Blessed.

She and her son are thriving.

Nneka’s story highlights the partnership between government, non profit and business providing opportunity and tools for success. The Summer Youth Employment and Comprehensive Case Management Employment Programs expose youth to in-demand careers and professional development.

Youth 14 to 24 participate in job readiness, career exploration, and job placement giving them the chance to develop a work history. Nneka’s diploma and employment experience combined with Ashley’s help was the hallmark of her success.
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Patricia Eber
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Richard and Judy Roth
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Melissa Schwartz
John and Ronnie Shore
In Honor of Evan Michelman’s
Bar Mitzvah
Jessica Allen
Manish and Nupur Anand
Nina Croog
Ron and Anne Delyons
Michelle Halonen
Michelle Heimann
Mark Homr
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Eileen Strempel
In Memory of Edwin Millman
Diane Goodman

KEY:
1 - denotes Gift In Kind
2 - denotes 21st Century Society Member
3 - denotes Deceased
AWARDS RECEIVED:

- National Alliance on Mental Illness of Southwest Ohio
  
  2016 Exemplary Psychiatrist Award: Sharon Stanford, MD

- National Philanthropy Day / Association of Fundraising Professionals
  
  2016 Volunteer of the Year: John Silverman

- Medical Mutual
  
  2017 Pillar Award for Community Service: Neil Tilow

- Cincinnati Metropolitan Housing Association
  
  2017 Revitalization Award: Chapel Street Apartments

- Ohio Psychiatric Physicians Association Foundation
  
  2017 Enlightenment Award: Michael Coppage

- YWCA Greater Cincinnati
  
  2017 Career Women of Achievement: Lisa Knutson

- Office of the Secretary of Defense

  Employer Support of the Guard and Reserve Patriot Award:
  
  Nancy Robb and Erica Fears

AWARDS GIVEN:

- 2016 Ernest Talbert Award: Bob Mecum

- 2016 Agnes Seasongood Award:

  The Honorable John West

- 2016 Community Service Award: PsychPros

- 2016 Richard Shenk Visionary Award:

  Dr. Redmond and Leslie McNeill

- 2016 Outstanding Employees of the Year: Tevis Clark,

  Pat Day, Casey Jennison, Gregory Lawrence, and Tori Turner

- 2017 Pam McClain Talbert House Scholarships: Jennifer Rutland

  and Michael Truitt

- 2017 Fathers of the Year: Mike Price and Ivor Hampton

EVENTS

- Bowling for the Brave

NEW PROGRAMS/SITES

- Freeda Kay House II

- Comprehensive Case Management and Employment Program

- Quick Response Team

- Walnut Hills Office

- Chapel Street Apartments
## Revenue Sources

### Fiscal Year 2017 (July 2016 - June 2017)

### (Unaudited)

<table>
<thead>
<tr>
<th>PROGRAM</th>
<th>AMOUNT</th>
<th>% of Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>Medicaid</td>
<td>10,076,200</td>
<td>18.76%</td>
</tr>
<tr>
<td>Ohio Department of Rehabilitation and Correction</td>
<td>9,519,200</td>
<td>17.72%</td>
</tr>
<tr>
<td>Hamilton County Mental Health and Recovery Services Board</td>
<td>8,222,900</td>
<td>15.31%</td>
</tr>
<tr>
<td>Hamilton County Department of Job and Family Services</td>
<td>6,163,700</td>
<td>11.48%</td>
</tr>
<tr>
<td>Hamilton County Commissioners and Courts</td>
<td>5,288,000</td>
<td>9.85%</td>
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<tr>
<td>Facility Governing Board of Butler, Clermont and Warren Counties</td>
<td>3,121,200</td>
<td>5.81%</td>
</tr>
<tr>
<td>Client Fees</td>
<td>1,942,100</td>
<td>3.62%</td>
</tr>
<tr>
<td>Strategies to End Homelessness</td>
<td>1,826,300</td>
<td>3.40%</td>
</tr>
<tr>
<td>Federal Bureau of Prisons</td>
<td>1,795,800</td>
<td>3.34%</td>
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<tr>
<td>U.S. Department of Veteran Affairs</td>
<td>1,405,000</td>
<td>2.62%</td>
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<tr>
<td>Southwest Ohio Region Workforce Investment Board</td>
<td>626,500</td>
<td>1.17%</td>
</tr>
<tr>
<td>Other Public Contracts</td>
<td>597,500</td>
<td>1.11%</td>
</tr>
<tr>
<td>Medicare</td>
<td>424,300</td>
<td>0.79%</td>
</tr>
<tr>
<td>Corporation for Supportive Housing</td>
<td>397,400</td>
<td>0.74%</td>
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<tr>
<td>United Way of Greater Cincinnati</td>
<td>354,400</td>
<td>0.66%</td>
</tr>
<tr>
<td>Mental Health Recovery Services of Warren and Clinton Counties</td>
<td>352,100</td>
<td>0.66%</td>
</tr>
<tr>
<td>Ohio Commission on Fatherhood</td>
<td>296,500</td>
<td>0.55%</td>
</tr>
<tr>
<td>Brown County Board of Mental Health and Addiction Services</td>
<td>274,900</td>
<td>0.51%</td>
</tr>
<tr>
<td>HealthSource of Ohio</td>
<td>227,500</td>
<td>0.42%</td>
</tr>
<tr>
<td>Cincinnati Public Schools / Ohio Department of Education</td>
<td>176,400</td>
<td>0.33%</td>
</tr>
<tr>
<td>Ohio Department of Mental Health and Addiction Services</td>
<td>173,600</td>
<td>0.32%</td>
</tr>
<tr>
<td>Ohio Office of Attorney General</td>
<td>124,200</td>
<td>0.23%</td>
</tr>
<tr>
<td>Hamilton County Juvenile Court</td>
<td>92,800</td>
<td>0.17%</td>
</tr>
<tr>
<td>Butler County Educational Service Center</td>
<td>72,400</td>
<td>0.14%</td>
</tr>
<tr>
<td>City of Cincinnati</td>
<td>70,300</td>
<td>0.13%</td>
</tr>
<tr>
<td>Butler County Mental Health and Addiction Recovery Services Board</td>
<td>53,400</td>
<td>0.10%</td>
</tr>
<tr>
<td>Butler County Children Services Bureau</td>
<td>23,200</td>
<td>0.04%</td>
</tr>
<tr>
<td>Interact for Health</td>
<td>10,100</td>
<td>0.02%</td>
</tr>
</tbody>
</table>

**Total Program Revenue**  
$53,707,900  100.00%

### Non Program Revenue

<table>
<thead>
<tr>
<th>Source</th>
<th>AMOUNT</th>
</tr>
</thead>
<tbody>
<tr>
<td>Non-Public Funded Sources</td>
<td>709,900</td>
</tr>
<tr>
<td>Contributions</td>
<td>952,400</td>
</tr>
</tbody>
</table>

**Total**  
$55,370,200

**Intercompany Revenue**  
$2,988,810

**Total**  
$58,359,010

**Unrestricted Net Assets**  
$14,083,900
EXPENSE SUMMARY  FISCAL YEAR 2017 (JULY 2016 - JUNE 2017)

<table>
<thead>
<tr>
<th>PROGRAM</th>
<th>AMOUNT</th>
<th>% of Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>Medicaid</td>
<td>10,076,200</td>
<td>18.76%</td>
</tr>
<tr>
<td>Ohio Department of Rehabilitation and Correction</td>
<td>9,519,200</td>
<td>17.72%</td>
</tr>
<tr>
<td>Hamilton County Mental Health and Recovery Services Board</td>
<td>8,222,900</td>
<td>15.11%</td>
</tr>
<tr>
<td>Hamilton County Department of Job and Family Services</td>
<td>6,163,700</td>
<td>11.48%</td>
</tr>
<tr>
<td>Hamilton County Commissioners and Courts</td>
<td>5,288,000</td>
<td>9.85%</td>
</tr>
<tr>
<td>Facility Governing Board of Butler, Clermont and Warren Counties</td>
<td>3,121,200</td>
<td>5.81%</td>
</tr>
<tr>
<td>Client Fees</td>
<td>1,942,100</td>
<td>3.62%</td>
</tr>
<tr>
<td>Strategies to End Homelessness</td>
<td>1,826,300</td>
<td>3.40%</td>
</tr>
<tr>
<td>Federal Bureau of Prisons</td>
<td>1,795,800</td>
<td>3.34%</td>
</tr>
<tr>
<td>U.S. Department of Veteran Affairs</td>
<td>1,405,000</td>
<td>2.62%</td>
</tr>
<tr>
<td>Southwest Ohio Region Workforce Investment Board</td>
<td>626,500</td>
<td>1.17%</td>
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<tr>
<td>Other Public Contracts</td>
<td>597,500</td>
<td>1.11%</td>
</tr>
<tr>
<td>Medicare</td>
<td>424,300</td>
<td>0.79%</td>
</tr>
<tr>
<td>Corporation for Supportive Housing</td>
<td>397,400</td>
<td>0.74%</td>
</tr>
<tr>
<td>United Way of Greater Cincinnati</td>
<td>354,400</td>
<td>0.66%</td>
</tr>
<tr>
<td>Mental Health Recovery Services of Warren and Clinton Counties</td>
<td>352,100</td>
<td>0.66%</td>
</tr>
<tr>
<td>Ohio Commission on Fatherhood</td>
<td>296,500</td>
<td>0.55%</td>
</tr>
<tr>
<td>Brown County Board of Mental Health and Addiction Services</td>
<td>274,900</td>
<td>0.51%</td>
</tr>
<tr>
<td>HealthSource of Ohio</td>
<td>227,500</td>
<td>0.42%</td>
</tr>
<tr>
<td>Cincinnati Public Schools / Ohio Department of Education</td>
<td>176,400</td>
<td>0.33%</td>
</tr>
<tr>
<td>Ohio Department of Mental Health and Addiction Services</td>
<td>173,600</td>
<td>0.32%</td>
</tr>
<tr>
<td>Ohio Office of Attorney General</td>
<td>124,200</td>
<td>0.23%</td>
</tr>
<tr>
<td>Hamilton County Juvenile Court</td>
<td>92,800</td>
<td>0.17%</td>
</tr>
<tr>
<td>Butler County Educational Service Center</td>
<td>72,400</td>
<td>0.14%</td>
</tr>
<tr>
<td>City of Cincinnati</td>
<td>70,300</td>
<td>0.13%</td>
</tr>
<tr>
<td>Butler County Mental Health and Addiction Recovery Services Board</td>
<td>53,400</td>
<td>0.10%</td>
</tr>
<tr>
<td>Butler County Children Services Bureau</td>
<td>23,200</td>
<td>0.04%</td>
</tr>
<tr>
<td>Interact for Health</td>
<td>0</td>
<td>0.02%</td>
</tr>
</tbody>
</table>

TOTAL PROGRAM REVENUE $53,707,900 100.00%

NON PROGRAM REVENUE

Non-Public Funded Sources $709,900
Contributions $952,400
TOTAL $5,662,300

Intercompany Revenue $2,988,810
TOTAL $8,651,110

UNRESTRICTED NET ASSETS $14,083,900

TRUST - HEAL - THRIVE - HOPE - TRUST - HEAL - THRIVE - HOPE - TRUST - HEAL - THRIVE - HOPE

EXPENSE SUMMARY  FISCAL YEAR 2017 (JULY 2016 - JUNE 2017)

Programs $52,880,900 90.69%
Administrative $5,028,300 8.62%
Fundraising $399,400 0.68%
TOTAL EXPENSES $58,308,600 100.00%
Talbert House is a community-wide nonprofit that operates within five service lines:

- Adult Behavioral Health
- Community Care
- Court and Corrections
- Housing
- Youth Behavioral Health

Children, adults and families benefit from these proven services.

Our Mission:
To improve social behavior and enhance personal recovery and growth.